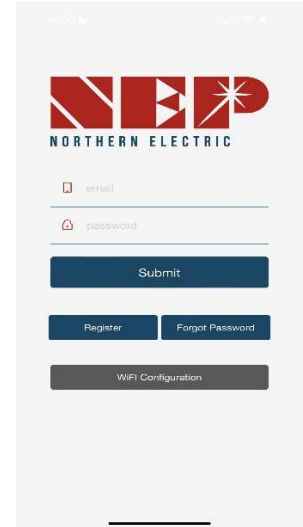
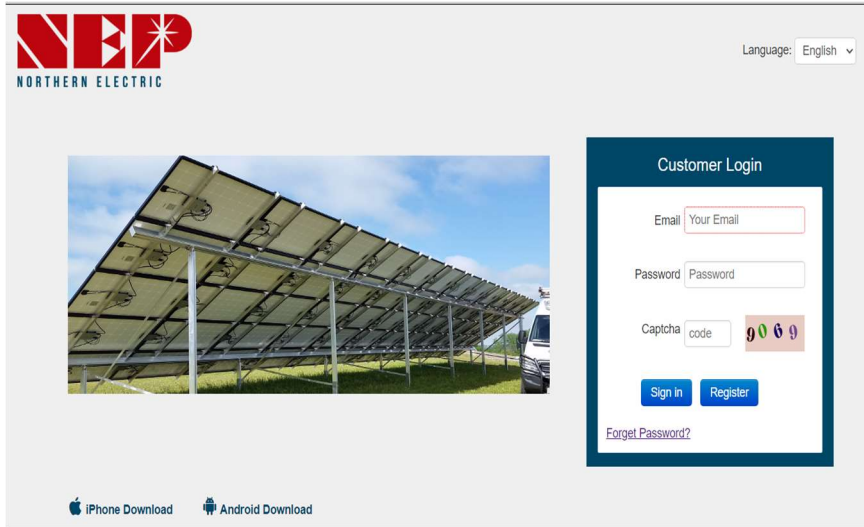


NEP Homeowner Registration Process

For videos on the Homeowner Registration Process access this link: [Homeowners - NEP – Northern Electric Power \(northernep.com\)](https://www.northernep.com/Homeowners-NEP-Northern-Electric-Power)

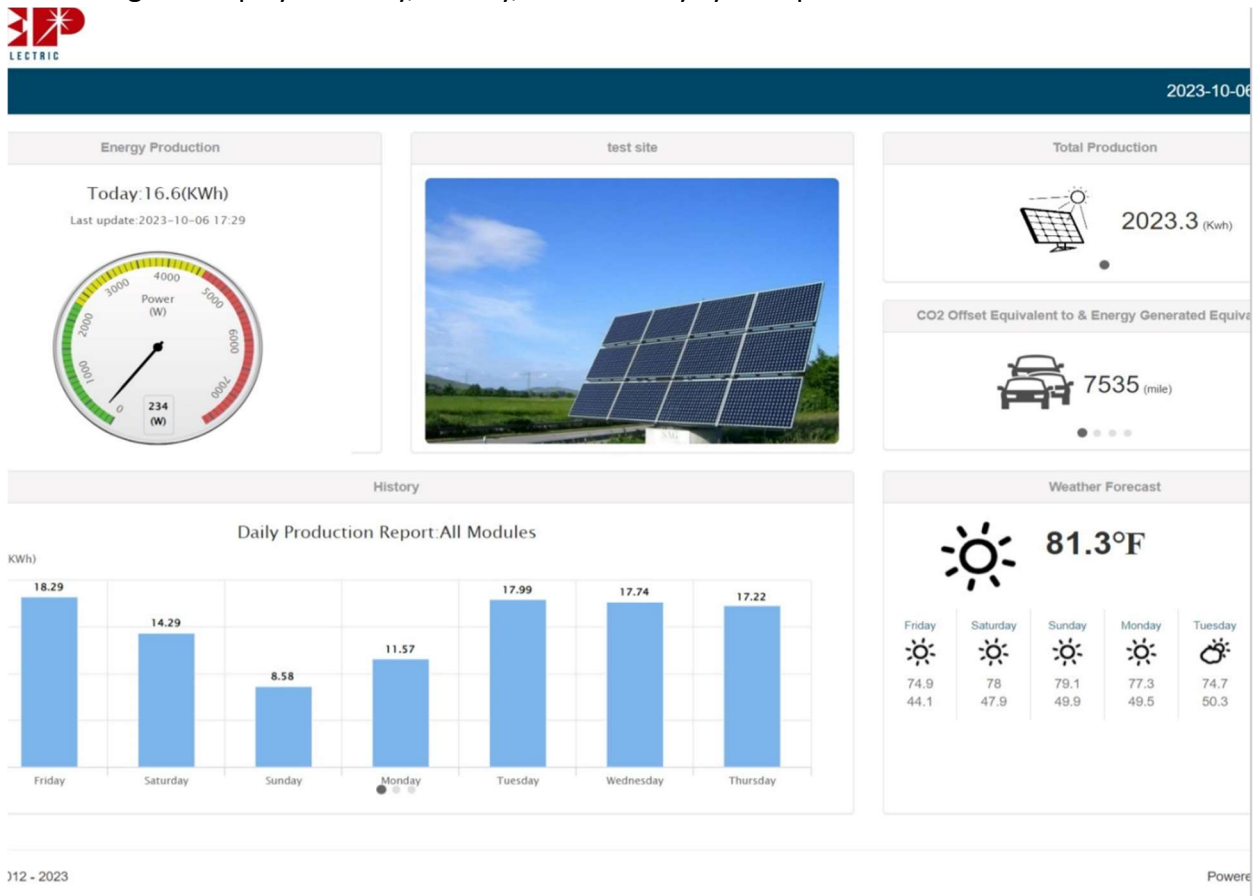
1. Access NEP viewer through our website, [Login \(nepviewer.com\)](https://nepviewer.com), or download the NEP Viewer App from the iOS/google play store on your mobile device.



2. Choose “register” then enter your email address, ensuring this is the same email address that you provided your installer for your solar installation.
3. Next, return to the login page and login using the same credentials to view your site’s production. You should now see your site listed under “PV Plant”. If you do not see it, please reach out to your installation company to confirm that the email address they used when creating the site matches the email address you entered when registering.
4. Double click on the site name to access your production data (single clicking highlights the site in gray).

A screenshot of the NEPViewer web application. The top left shows the NEP logo. The top right has a 'Language' dropdown. A user profile sidebar on the left shows the user 'zkebler1@gmail.com' with buttons for 'PV Plant', 'Profile', 'password', and 'Logout'. The main content area is titled 'PV Plant List' and includes buttons for 'Open Viewer', 'Add Site', and 'Edit Site'. A red text overlay says 'Double click on the site to view the site production data'. Below is a table with columns: Status, Sid, Site Name, Address, User, Installer, Gateway SN, Register Date, Commission Time, and Last Update. A search bar is on the right. The footer contains '© NEP 2012 - 2023' and 'Powered by: NEP'.

5. The dial in the top left displays the current daily production (KWh). The bar graphs at the bottom can be cycled through to display the daily, weekly, and monthly system production.



6. (optional) If you prefer to see the production of each individual panel please call our tech support line (888-598-9901, then press 1) and provide us with the email used to register so that we can make the necessary changes. Once this is completed, refresh your browser and you will be able to view each individual panel.

